

| Perception of Opposing Viewpoints | Most communication is perceived as someone doing something wrong Parent feels like you are saying they am a bad parent Teacher feels like you are saying they am a bad teacher |
|---|--|
| | Conversations become more polarized, and you may find yourself arguing a point, whether you believe in it or really care about the specific point Though the approaches may look different, we forget that both sides are fighting to support the student |
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Communication in Times of Crisis

We often wait until things are "bad" to reach out to school or home Calling school or home is used as a threat/ punishment rather than a support

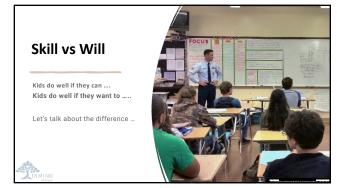
Emotions are high during school to home communication

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Non-Collaborative Approach

- People are often quick to talk and slow to listen
- We are quick to use our own solutions, but hesitant to consider others
- Moving forward, at least one party is not convinced the plan will be effective





Kids do well if they want to... The more challenging the behavior the more we subscribe to "Kids do well if they WANT to" If you believe this, and the student is not doing well, we assume they aren't doing well because they don't want to If we believe that....then our job can become.... "Then we must make our kids WANT to do well" Motivating Techniques commonly used are Rewards and Punishment/Consequences

What they Do & Don't



Consequences Rewards **Punishments**

- Teach Simple Lessons of Right and Wrong
 Provide External Motivation

- <u>Don't:</u>

 Teach Complex Thinking Skills
- Build RelationshipsHelp Students Stay Regulated
- Teach How To Solve Problems

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Intentional Defiance

Connection

- Attention of peers is needed reward
- · Negative attention from staff is better than no attention
- Feels disrespected by staff

Control

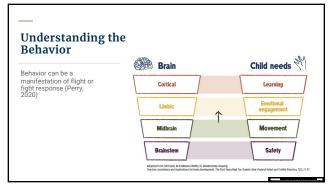
- Life outside of school may be out of control
- · They perceive other students as being out of control

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Chronic stress and trauma can change Brain Development

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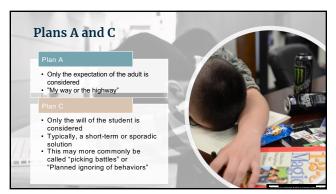


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PLAN B The Heart of **CPS** Conversations

- Three Ingredients:

 EMPATHY

 Clarifying others

 Concern

 - SHARE Adult Concern
 - COLLABORATE
 Brainstorm, Assess and Choose Solution

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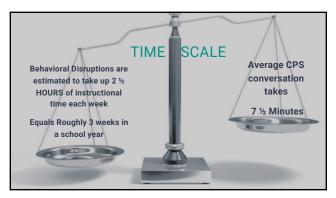
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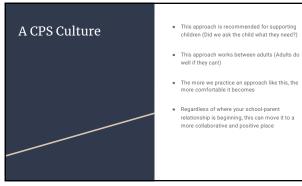
How long does the average CPS conversation take?



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| Questions/ Comments | | |
|---|----------------------------------|--|
| Thanks for having me! I would love to connect with you! Contact me at: <u>Josh@lnMindServices.com</u> | | |
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