







- Most communication is perceived as someone doing something wrong
 - Parent feels like you are saying they am a bad parent
 Teacher feels like you are saying they am a
- Conversations become more polarized, and you may find yourself arguing a point, whether you believe in it or really care about the specific point
- Though the approaches may look different, we forget that both sides are fighting to support the student



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Non-Collaborative Approach

- People are often quick to talk and slow to listen
- We are quick to use our own solutions, but hesitant to consider others
- Moving forward, at least one party is not convinced the plan
 will be effective













Chronic stress and trauma can change Brain Development

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PLAN B The Heart of CPS Conversations

- Three Ingredients: <u>EMPATHY</u> Clarifying others Concern

 - SHARE
 Adult Concern

<u>COLLABORATE</u>
 Brainstorm, Assess and Choose Solution









How long does the average CPS conversation take?







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