

# **Your Trainers**

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## Learning Objectives

- NDE will summarize the purpose of the review & steps to ensure compliance
- School will understand how to operate software to submit review information
- School will understand how to utilize self-review checklist to prepare for review



#### **Administrative Review Resources**

- PowerPoint presentation
- SFA Tools
  - Administrative Review Flow Chart
  - Off-Site Assessment Guide
  - Self Review Checklist
  - Document Checklist

Administrative Review – Nebraska Department of Education



#### **Administrative Review Flow Chart**

#### Pre On-Site (Off-Site)

Off-Site Assessment Tool is "open" in CNP

Sponsor attends training.

Notification of Administrative Review.

NDE notifies Sponsor of selected sites and sets on-site date.

#### Sponsor Completes:

- . Off-Site questions in CNP
- Procurement Tool
- Off-Site Dietary Specifications Assessment in CNP

NDE specialist available for support.

Sponsor to compile documents using AR Document Checklist and upload in CNP.

#### On-Site

NDE completes on-site portion of Dietary Specifications Assessment Tool in CNP.

Entrance Conference. Discuss off-site assessment along with on-site process.

- Completion of On-Site Assessment Tool
- F/R benefit issuance assessment
- · Observe meal service
- · General areas assessment
- · Other programs assessment

Exit Conference. Discuss findings, action needed, deadlines, and other applicable information.

#### Post On-Site

Administrative Review Report completed in CNP within 30 days of exit conference and findings letter sent to sponsor.

Corrective Action submitted to NDE by sponsor within 30 days.

NDE receives, reviews and responds to documented corrective action within 30 days.

Sponsor notified of any potential fiscal action and appeal process.

Administrative Review is closed.

Key:

NDE responsibility

Sponsor responsibility

Collaboration between NDE and sponsor



#### Accessing the Off-site AR forms in CNP







### Accessing the Off-site AR forms in CNP

View | Modify

View | Modify

View | Modify

View | Modify

Detail

Action	Description			
View	Review Information			
View	Sponsor Contact Information			
Detail	Site Dashboard (1)			
Detail	Review Forms			
View	Corrective Action Documents (0)		Action	Form
View	Commendations (0)	=		Off-site Assessment (17)
View	Technical Assistance (0)	Θ		SFA Forms (16)
Viou I Modify	Notes to Changer (0)		View   Modify	100 - Certification a
View   Modify	Notes to Sponsor (0)		View   Modify	200 - Verification
Detail	Review Attachments (0)		View   Modify	300 - Meal Countin

< Back

	SFA Forms (16)	
View   Modify	100 - Certification and Benefit Issuance	
View   Modify	200 - Verification	
View   Modify	300 - Meal Counting and Claiming	
View   Modify	600 - Dietary Specifications and Nutrition Analysis	
View   Modify	700 - Resource Management	
View   Modify	800 - Civil Rights	
View   Modify	900 - SFA On Site Monitoring	
View   Modify	1000 - Local School Wellness Policy	
View   Modify	1100 - Smart Snacks	
View   Modify	1200 - Professional Standards	
View   Modify	1600 - School Breakfast and SFSP Outreach	
View   Modify	Other Federal Programs	

RMCR - Nonprofit School Food Srvc Acct

RMCR - Revenue From Nonprogram Foods

RMCR - Paid Lunch Equity

RMCR - Indirect Costs

Wallace School

Sites (1)

Reviewer

Status

Error



# **Document Checklist**

Administrative Review Document Checklist Please use the checklist below to ensure all required documents are uploaded into the CNP Administrative Review attachments by (date). Ensure the documents are named correctly for

Complete the checklist below by marking the "Done" box/column for each item. Email the completed checklist to [email address] by [date].

Provide records for the (site name) site when specified in the checklist. Providing all requested documents requires collaboration by both the SFA Bookkeeper and Food Service Director.

OOKKE	EPER DOCUMENTS  MEAL COUNTING & CLAIM!	How or Where Upload to Attachment List of the
Done	What Consolidated report showing daily meal counts for [Breakfast, Lunch, Snack, and seedid Mikt] for [teview month].	Upload to Attacked in CNP Administrative Review in CNP Email to the NDE Program Specialist after the virtual meal observation is
	Medi counts for the day of the William for reviewed sites (provide during on-site review). Unpaid Medi Charge Policy. Unpaid Medi Charge Policy.	Complete: Upload to Attachment List of the Administrative Review in CNP. Administrative Review in CNP.

		How or Where Upload to Attachment List
Done		of the Administration
	weekly schools.	Upload to Attachine
	the straining fraction -bookyear	Review in CNP
	Tracking documentation (included to the previous scribb place to the previ	professionarsicals

ess resources	TO T	RIGHTS TRAIL	NING
	All staff involved	to the school	meals program
	All staff involved are required to com	- tota civil rig	hts training annual
	are required to com		
	CI C		Upload to Attac

Great Control of the	Upload to Attachment List of the
What    Documentation that all staff with a role in school meals completed annual civil rights	
SCHOOLING	

Civil Rights Summary - Attachment H:1 must | Upload to Attachment List of the

The NDE Nutrition Services recommends the ICN's Civil Rights Training. Access civil rights

training resources here.	HANDROOK How or Where
Done What Your district's student handbook.	How or Where  Upload to Attachment List of the Administrative Review in CNP or email to me the link for it from the school's website.

	WELLNESS POLICE	How or Where Upload to Attachment List of the
Done What District's school well	ness policy	Upload to Affactive Review in CNP Administrative Review in CNP Administrat
Access resources here: http://www.hunch-program/wellness-po	os://www.educatio	on.ne.gov/ns/fortigisa

111	THE MONITORING & OL	How or Where  Attachment List of the
one What	ite monitoring forms to	r Upload to the Review in CNP
each site, if SFA ha	s for Sbr Gro	Administration

STATE OF THE PROPERTY OF THE P	How or Where
CERTIFICATION & DETAIL	
Blank application packet provided to households; including notification of benefits letter.	How or Where

	How or Where Upload to Attachment List of the
valocted for verification do	Administrative Review in SNP  Upload to Attachment List of the Administrative Review in SNP  Upload to Attachment List of the Administrative Review in CNP  Administrative Review in CNP  Administrative Review in CNP



# **Uploading Documents in CNP**

Action	Description
View   Modify	Review Information
View   Modify	Sponsor Contact Information
Detail	Site Dashboard (0)
Detail	Review Forms
View   Modify	Corrective Action Documents (0)
View   Modify	Commendations (0)
View   Modify	Technical Assistance (0)
View   Modify	Notes to Sponsor (0)
View   Modify	State Agency Notes (0)
Detail	Review Attachments (0)

Action	File Name	Description	Date	User	
		No data to display.			
Total Attachments: 0					
lotal Attachments: 0					



# Review Process By Program Area



# Agenda

- Certification & Benefit Issuance, Meal Counting & Claiming
- Meal Pattern Compliance & Dietary Specifications
- General Program Requirements



#### Certification & Benefit Issuance and Verification

- Meal application and supporting materials are available on the <u>Application - Income Eligibility</u> webpage
- Provide NDE with documentation of each student's meal benefit
  - Roster of students with Free or Reduced-price meal benefits
    - Direct certification match list for SY2023-24
    - Meal applications for SY2023-24



### Certification & Benefit Issuance and Verification

View   Modify	100 - Certification and Benefit Issuance	
View   Modify	200 - Verification	

100	Does the SFA meet one of the following criteria:	Û	
_	SFA-wide Special Provision Non-Base Year (Provision 2/3)	-	
	RCCI, without day students		
	SFA-wide Community Eligibility Provision		
	Note: If one of the above is checked, skip questions 101 – 204 and proceed to question 300. If the SFA does not meet one of the above criteria answer the following questions (101-204).		
101	Who is the determining official for certifying household applications (Names and/or position titles)?	Û	
	Secretary		
102	a. Does the SFA use an electronic applications approval system or a manual application approval system? If a combination of electronic and manual is used, select "Combination".	Û	•
	b. Does the SFA use an electronic benefit issuance system or a manual benefit issuance system? If a combination of electronic and manual is used, select "Combination".		•
103	At the beginning of the school year, how is benefit status handled for children who have not submitted an application for the current school year?	Û	
104	If the SFA has an electronic application approval system, answer the below questions.	Û	
104	If the SFA has an electronic application approval system, answer the below questions.  If not proceed to the next question.	Û	
104		Û	
104	If not proceed to the next question.	Û	
104	If not proceed to the next question.	Û	
104	If not proceed to the next question.  a. How are records maintained and for how long?	Û	
104	If not proceed to the next question.	0	
104	If not proceed to the next question.  a. How are records maintained and for how long?	Û	
104	If not proceed to the next question.  a. How are records maintained and for how long?	0	

100 7133	essment	
200	Obtain a copy of the SFA's most recently submitted FNS-742 (Verification Collection Report).	0
	a. Did the SFA choose the correct verification sample size?	
	○ Yes ○ No	
	b. Did the SFA verify the correct number of applications based on their verification sample size?	
	○ Yes ○ No	
	c. Was the most recent report timely and accurate?	
	○ Yes ○ No	
	If No, is this a recurring problem?	
	○ Yes ○ No	
	Comments:	
201 (	Who serves as the SFA's verifying official? (Name and/or position title)	0
202	Who serves as the confirming official? (Name and/or position title or software used is acceptable)	Û
202	, , , , , , , , , , , , , , , , , , ,	
203	Describe the SFA's verification process (including SFA's verification for cause process, deadlines, due	ııı
203	dates, selection procedures, etc.).	8
	A.	
204	Does the SFA use an electronic system to identify error-prone applications?	0
	○ Yes ○ No	-
	If Yes, explain what software does the SFA use?	
	Comments:	
	Commence.	

## Meal Counting & Claiming

- Reimbursable meals must meet the NSLP/SBP meal pattern
- Point of service meal counting must ensure a reliable meal count total of Free, Reduced-price and Paid-price meals
  - Use a paper roster or electronic point of service system to record meals by meal type each serving day



# Meal Counting & Claiming

View	Modify
------	--------

300 - Meal Counting and Claiming

300	Does the SFA use an electronic or manual system to count and consolidate reimbursable meals? If a combination of electronic and manual is used, select "Combination".	Û	(
301	How does the SFA's point of service system identify a student's eligibility? Include all types of distinct counting methods (e.g., check-off list for grades 1-3, tickets for grades 4-8).	Û	
302	Does the SFA have a backup system to their primary meal counting and claiming system should the primary system fail/not operate?	Û	- (
	○ Yes ○ No If Yes, describe backup system.		
	Comments:		
303	How often are cashiers and substitute cashiers trained on the meal counting and claiming system (including the backup system)?	Û	
304	At the end of meal service, how does the SFA obtain the daily meal counts by category from each school's point(s) of service?	Û	
305	What are the SFA's meal counting and claiming policies and procedures for the following situations:	10	



## Meal Counting & Claiming

What to do if inaccurate meal counts for the day of review or review month?

- o SFA can report incorrect meal counts to SA; complete revision to submitted claim
- o State agency watches meal service to ensure meal counter identifies reimbursable meals correctly, to ensure meal counting is accurate
  - DO NOT COUNT meals served to adults, a la carte items, second meals or second helpings



#### **Review Process**

#### **Sponsor**

- Answer #100, #200, and #300 level Off-site questions
- Ensure claim for review
   month is submitted in CNP
- Provide daily/monthly meal counts for the review month for sites that will be reviewed
- Provide meal counts for day of on-site review for sites that were visited/reviewed

#### Reviewer

- Review Off-site questions before site visits/review
- Review edit checks
- Reconcile claim for the review month
  - Meal counts
  - o Meal benefit



# Agenda

- Certification & Benefit Issuance, Meal Counting & Claiming
- Meal Pattern Compliance & Dietary Specifications
- General Program Requirements

#### Meal Pattern

- All meals claimed for reimbursement must meet the NSLP/SBP meal pattern
  - Components, serving sizes & dietary specifications
- USDA recognized the potential challenges with meeting NSLP/SBP meal pattern because of supply chain issues
  - Experiencing challenges: contact NDE Nutrition
     Services

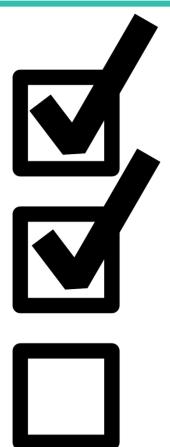


#### Dietary Specifications Risk Assessment

 Completed off-site by sponsor

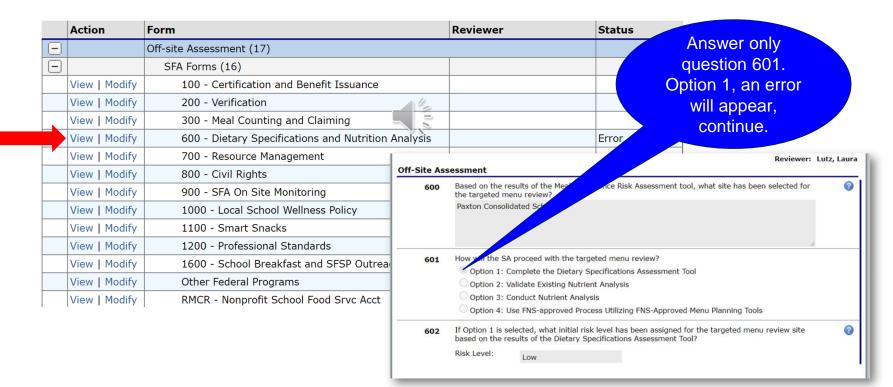


 Verified by reviewer based on submitted documentation



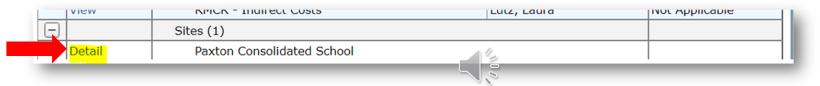
#### Menu Assessments

- Dietary Specifications (600 series)
  - School completes off-site choose Option 1



#### Menu Assessments

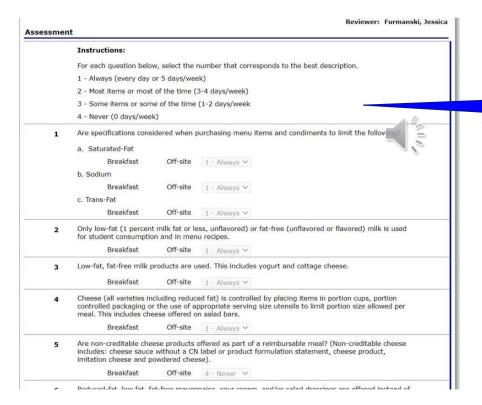
- Dietary Specifications (600 series)
  - Complete BLUE Dietary Specifications Risk Assessment



	Action	Form	Reviewer
		Site Forms (4)	
	View   Modify	Dietary Specifications Assessment Tool - Breakfast	
	View   Modify	Dietary Specifications Assessment Tool - Lunch	
	View   Modify	Meal Component and Quantities - Breakfast	
	View   Modify	Meal Component and Quantities - Lunch	

#### Menu Assessments

Complete BLUE Dietary Specifications Risk Assessment



Complete all assessment questions!

#### Menu Review

- Reviewer will notify the school of <u>selected</u> menu week
- School provide:
  - Production records
  - Meal pattern contribution
  - Standardized recipes
  - Product documentation

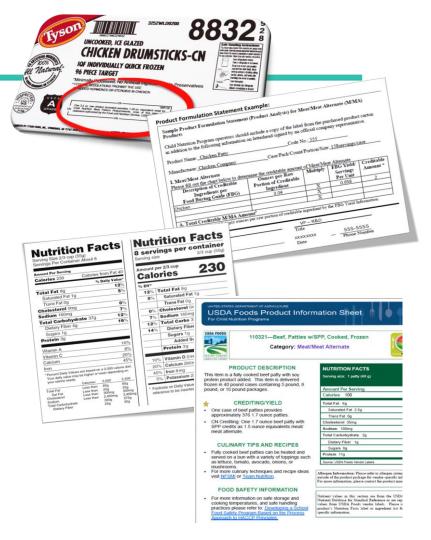
Review SY23-24 training for guidance on completing production records:

<u>School Meals Training – Nebraska Department of Education</u>

#### **Product Documentation**

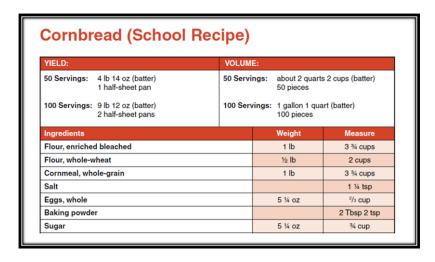
# Submit documentation for **selected** menu items:

- Meat/Meat Alternates
  - Child Nutrition (CN) label
  - Signed product formulation statement
  - USDA product information sheet
- Grains:
  - Child Nutrition (CN) label
  - Signed product formulation statement
  - USDA product information sheet
  - A Nutrition Facts Panel with the grams or ounces per serving AND an ingredient list



#### All Other Menu Items

- Documentation needed for <u>all</u> menu items for the week of review include:
  - Meal pattern contribution via:
    - Production records,
    - recipes, or
    - separate document
  - Whole grain-rich documentation



Do not submit labels for fruits, vegetables, condiments or spices!

#### Fiscal Action: Meal Pattern & Dietary Specifications

- Missing meal components or production records
- Milk type and vegetable subgroup findings (repeat violations)
- Non-reimbursable meals counted and claimed at the point of sale



#### **Review Process**

#### **Sponsor**

- Answer off-site question Dietary Specifications (600 Series)
- Provide menu and daily production records for the week of review for all review sites (if menus are different)
- Provide product documentation for requested items



#### Reviewer

- Staff will review all supporting meal documentation submitted
- Verification of answers in Dietary Specification Assessment Tool

# Agenda

- Certification & Benefit Issuance, Meal Counting
- Meal Pattern Compliance & Dietary Specifications
   General Program Requirements

## General Program Compliance

Civil Rights

Food Safety

Local Wellness Policy Smart Snacks & Competitive Foods

Professional Standards

Water

On-Site Monitoring Reporting and Recordkeeping

School Breakfast Program and Summer Food Service Program Outreach

Resource Management After School Snack Program

**Procurement** 

Fresh Fruit and Vegetable Program

# General Program Review Questions in CNP

Action	Form	Reviewer
	Off-site Assessment (17)	
	SFA Forms (16)	
View   Modify	100 - Certification and Benefit Issuance	
View   Modify	200 - Verification	
View   Modify	300 - Meal Counting and Claiming	
View   Modify	600 - Dietary Specifications and Nutrition Analysis	
View   Modify	700 - Resource Management	
View   Modify	800 - Civil Rights	
View   Modify	900 - SFA On Site Monitoring	
View   Modify	1000 - Local School Wellness Policy	
View   Modify	1100 - Smart Snacks	
View   Modify	1200 - Professional Standards	
View   Modify	1600 - School Breakfast and SFSP Outreach	
View   Modify	Other Federal Programs	
View   Modify	RMCR - Nonprofit School Food Srvc Acct	
View   Modify	RMCR - Paid Lunch Equity	
View   Modify	RMCR - Revenue From Nonprogram Foods	
View   Modify	RMCR - Indirect Costs	
View   Modify	700 - Resource Management  800 - Civil Rights  900 - SFA On Site Monitoring  1000 - Local School Wellness Policy  1100 - Smart Snacks  1200 - Professional Standards  1600 - School Breakfast and SFSP Outreach  Other Federal Programs  RMCR - Nonprofit School Food Srvc Acct  RMCR - Paid Lunch Equity  RMCR - Revenue From Nonprogram Foods	



## Civil Rights - Overview of Requirements

- Must include current non-discrimination statement on program materials
  - Exception: Title IX waiver for religious schools
- Must have a complaint procedure in place that meets the minimum requirements
- Conduct and document annual staff civil rights training
- Have the And Justice for All Poster posted at all sites (2019 version OK)
- Visit our <u>Civil Rights Information</u> for more for training links and materials



#### Special Diets - Overview of Requirements

- Accommodate special dietary needs when supported with Medical Statement
  - Needs due to disabilities do not need to meet meal pattern requirements
- Schools can choose to make accommodations for dietary preferences
  - Accommodations for preferences must meet all meal pattern requirements
  - Household completes Meal Accommodation Form
- Visit our <a>Special Diets</a> webpage for forms, templates, and resources



#### **Review Process**

#### **Sponsor**

- Answer #800 off-site questions
- Questions include providing the following documentation:
  - Non-discrimination statement
  - Annual Civil Rights training documentation
  - Civil Rights complaint procedure
  - Accommodating special dietary needs procedure

#### Reviewer

 Review off-site questions and supporting documents



## Food Safety Requirements

- Your <u>local public health department</u> is the ultimate authority on food safety related questions
- A food safety plan/HACCP plan for providing meals to students in the school district

 For state-level guidance, please consult Ericka Sanders 402-471-3422; ericka.sanders@nebraska.gov

View our food safety webpage for more resources



# Buy American Provision - Overview of Requirements

- School Food Authorities must ensure that all procurements using funds from the nonprofit school food service account comply with the Buy American provisions. This provision requires SFAs to purchase domestically grown and processed foods, to the maximum extent practicable. This includes foods that are sold to students as a la carte food items.
- Visit our <u>Buy American</u> webpage for the Buy American exemption form, and resources



### **Sponsor**

- Food safety/HACCP plan readily available & followed at all meal service sites
- Post most recent health inspection in a visible location
- Ensure Standard Operating Procedures are current
- Ensure products meet Buy American Provision

- Review dates of most recent health inspections
- Review temperature/thermometer calibration logs
- Review Standard Operating Procedures



# Local Wellness Policy Triennial Assessment

- Sponsors should continue to implement the goals and standards included in their local wellness policy and comply with all requirements of the final rule.
- Due to COVID-19, USDA extended the deadline to complete the triennial assessment to June 30, 2023
- SFAs may use: Alliance for a <u>Healthier Generation's Assessment</u>, <u>WellSAT</u>, or the <u>CDC's School Health Index</u>
- View our <u>School Wellness Policy</u> webpage for more resources



#### **Sponsor**

- Answer #1000 off-site questions
- Questions include providing the following documents:
  - Local School Wellness Policy
  - Public notification of policy
  - Documentation of the review and update of the wellness policy
  - Assessment on the implementation of the policy

- Review off-site questions
- Review supporting documents



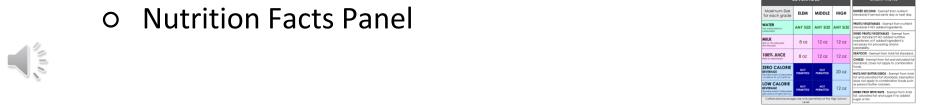
# **Smart Snacks & Competitive Foods**

 Competitive food sales for students must meet Smart Snacks regulations when sold on campus during the school day

Sponsor must submit product documentation to include:

≥ 50% WHOLE GRAIN

- Child Nutrition (CN labels)
- Standardized recipes
- Signed product formulation statement, or



# Water Requirements

• Ensure *free* water is available during meal service

 Water in the cafeteria does not have to be bottled; it can be a water fountain in or adjacent to the cafeteria, or water cooler with cups



#### **Sponsor**

- Answer #1100 off-site questions
- Provide a list of food and beverages sold a la carte
- Provide product documentation for <u>selected</u> items

- Review off-site questions
- Select a sample of items for product documentation review



# **On-Site Monitoring**

- Each meal site must be reviewed at least once during the year and must be completed by February 1
- Utilize the <u>On-Site Review Summary</u> (Attachment I)
- Sponsors with more than one school must review:
  - All sites operating lunch
  - 50% of sites operating breakfast





## **Sponsor**

- Answer #900 off-site questions
- Conduct monitoring visits by February 1st
- Provide site monitoring forms for reviewed sites

- Review off-site questions
- Review site monitoring forms for review sites



# Reporting and Record Retention

# 1 Year (plus current year)

HACCP records

# 3 Years (plus current year)

- All program records (production records, monitoring forms, meal counts, etc.)
- Certification documents
- Verification documents



# **Sponsor**

- Retain program records
- Provide a sample of records during on-site review

# Reviewer

 Verify that all program records are kept for the required timeframe



# School Breakfast and Summer Outreach

 Schools must inform households of the availability of breakfast under the School Breakfast Program (SBP) and meals offered through the Summer Food Service Program (SFSP).



### **Sponsor**

- Answer #1600 off-site questions
- Notify households of the breakfast program, if applicable
- Notify households of the availability of the SFSP across the state, even if not applicable at the district

#### Reviewer

Review off-site questions



# Professional Standards Requirements

- Refer to professional standards minimum hours handout
- Track each staff members' compliance with annual training requirements
- Civil Rights training and tracking is still required for all staff

<u>Professional Standards – Nebraska Department of Education</u>



### **Sponsor**

Answer #1200 off-site questions

#### Provide:

- List of all employees
- Food safety training for directors/managers
- Training/tracking tool/method
- Supporting documentation for completed trainings

#### Reviewer

 Review off-site questions and supporting documentation



# Resource Management

- Maintenance of nonprofit food service account
  - Ensure proper coding
  - Have internal control procedures in place
- Nonprogram Revenue
  - Must track income from second helpings/servings, a la cart, and adult meals
  - A la carte and adult meal prices must cover all costs (general fund cover deficit)
  - Must separate program and nonprogram revenue sources



### **Sponsor**

- Complete Resource
   Management Off-site forms
- Provide additional information & documentation as needed

- Complete risk indicator tool and determine areas requiring a comprehensive review
- Request additional documentation to complete comprehensive review, if applicable



### Procurement

All sponsors must have documentation to show how USDA funds are used

- Micropurchase <\$10,000 annually per vendor</li>
  - "Spread the wealth" to all qualified vendors
- Small purchase >\$10,000 & <\$250,000 annually per vendor</li>
  - 3 or more bids where price probably determines purchase
  - Other factors might influence
- Formal procurement >\$250,000 annually per vendor
  - Solicit proposals where many factors are considered, price being most valued

#### **Sponsor**

- Complete Procurement Off-Site Questions (excel document)
- Submit a Vendor Paid List (VPL) for SY22-23, Code of Conduct and Procurement Policies
- Submit invoices, other documentation identified in Off-site questions

- Review invoices and solicitation documentation and complete procurement review
- Provide technical assistance as needed



### **FFVP**

- FFVP in SY2023-2024:
  - Must operate during the school day
  - CANNOT be provided at the same time as other Child Nutrition Programs/meals
- Keep FFVP items' receipts/invoices
- Track time for staff working in breakfast/lunch and FFVP
  - FFVP time included in FFVP claim must be recorded



# **Sponsor**

 "Other Federal Programs" offsite form

- Review program costs documentation (i.e. invoices, time sheets)
- Review production records
- Observe FFVP service



# Afterschool Snack Program

- ASP must follow meal pattern requirements & must be documented
- Like NSLP/SBP, maintain a daily meal count based on participant meal eligibility
  - Except for area eligible sites
- Reconcile monthly claim and check for accuracy



#### **Sponsor**

- "Other Federal Programs" off-site form
- Production records for the review month
- Daily snack counts and program rosters for the review month
- Afterschool Snack Program review forms

- Validate snack counts claimed for review period and day of review
- ASP review form completed within first 4 weeks of service



### **Post Review**

Exit Conference Review and correct findings collaboratively

If applicable, Reviewer sends finding documents

Sponsor completes corrective actions

Reviewer sends closing letter

Review closes and results posted





# **Training Certificate**



In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <a href="ASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf">ASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf">https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf</a>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

(1) Mail: U.S. Department of Agriculture

Office of the Assistant Secretary for Civil Rights

1400 Independence Avenue, SW

Washington, D.C. 20250-9410;

(2) Fax: (202) 690-7442; or

(3) Email: program.intake@usda.gov.

This institution is an equal opportunity provider.