

# Frequently Asked Questions (FAQ) for the 2022-2023 Service Provider Application

**Q:** I can't log in! The system doesn't recognize my username and password from previous years.

**A:** All providers must create a New Provider Registration when starting an application this year.

**Q:** How do I search for state-approved service providers and their rates?

**A:** The website is located at: <https://spedcsp.education.ne.gov/>. To search for a provider, use the lower left-hand button: Service Provider Search. You will then search by Agency, if the agency is listed in the alphabetically listed provider list, click on the provider to see what services and rates they are approved for. If you cannot locate the provider, they are not an approved provider.

**Q:** I have a school psychologist endorsement from the Nebraska Department of Education. Why do I not see "Psychology" as a service?

**A:** The Nebraska Psychology Practice Act states that individuals certified as school psychologists by the State Board of Education must be an employee of the education setting and not act as independent contractors. ( <https://dhhs.ne.gov/licensure/Documents/Psychology.pdf>) This application is for contractors to apply for state-approved rates allowing districts to use their IDEA funds to cover the services.

**Q:** When I try to enter Mileage as a service. I get the error under "Consistency Check" stating "There are staff certificate services that are not valid"

**A:** Go to the service page in your application. Select one of the certificates from the top of the page. Then select mileage as a service. If you have multiple certificates, you only need to enter mileage one time.