

Nebraska Technology User Guide (TUG)

The table below summarizes the changes to the DRC INSIGHT TUG for NE for the January 28, 2022 revision.

Volume	Update Summary	Revision Date
Overall	<ul style="list-style-type: none"> All volumes have been reformatted by removing narrow pages with two-column alignment, redesigning complex tables, and reducing the total number of images to better accommodate screen readers and prepare for 508 compliance. Terminology was updated and standardized to reflect Central Office Services (COS) V2, released on 6/25/20. 	January 28, 2022
<i>Volume I: Introduction to Online Testing</i>	<ul style="list-style-type: none"> The requirement of needing a COS – SD to perform accommodated testing was removed (various pages). Ports and file types for Network Connectivity have been updated (page 19). Virtual Desktop Device Support language has been updated (page 24). Font size requirement for Windows 10 Desktops is now 100% (Custom DPI) (page 25). iPads using keyboards will automatically be placed in Assessment Mode instead of Guided Access Mode (page 33). 	
<i>Volume II: Central Office Services (COS)</i>	<ul style="list-style-type: none"> Updated language in Removing Outdated Test Administration Content from a COS – SD (page 11). The topic <i>Rosetta Software and COS - SD Software for Mac Devices</i> was added (page 13) for users installing COS Service Device software on a Mac (macOS) device that uses an M1 chip. 	
<i>Volume III: DRC INSIGHT</i>	<ul style="list-style-type: none"> A bullet was added to indicate that users need administrator privileges to install or update DRC INSIGHT in a Windows Server environment (page 8). The section describing how to install DRC INSIGHT in a Windows environment (pages 9-10) was updated to add the process of downloading, installing, and using the DRC INSIGHT Online Assessments App for Windows. The topic <i>Rosetta Software and DRC INSIGHT Software for Mac Devices</i> (page 19) was added for users installing DRC INSIGHT on a Mac (macOS) device that uses an M1 chip. Instructions were added (page 26) for iPad testers explaining how to manually enable <i>Cross-Website Tracking</i> on an iPad Testing Device. The <i>iPad Timeout Issue Due to Content & Privacy Restrictions</i> topic was added (page 28) to 	

	discuss/address potential timeout issue when testing with iPads.	
<i>Volume IV: Troubleshooting</i>	<ul style="list-style-type: none">• The Testing Site Capacity Estimator documentation was revised to better reflect the role of its online help (page 13).• A new error message, <i>Error Retrieving Content</i> (page 35), was documented.	